




The LETTA Trust

Staff Code of Conduct

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1. Introduction

Why do we have a staff code of conduct and what does it do?

All adults have a duty to keep pupils safe, promote their welfare and protect them from abuse, neglect, radicalisation and other safeguarding risks. This duty is, in part, exercised through the development of caring, respectful and professional relationships between adults and pupils and through behaviour by adults that demonstrates integrity, maturity and good judgment. This code sets out the professional standards expected and the duty upon adults to abide by it. Following this code will help to safeguard adults from being maliciously or mistakenly suspected or accused of misconduct in relation to pupils.

What do the terms used mean?

For the purposes of this code, the term 'adult' means: any local governing board or Trust board member, all staff, external contractors, trainee teachers, apprentices, volunteers and anyone who works for or provides services on behalf of the school.

For the purposes of this code 'young person/people', 'pupils' and 'child/ren' includes all those for whom the school provides education or other services.

Guidance

This code takes account of the most recent versions of the following guidance:

- 'Keeping Children Safe in Education 2021' DfE (statutory)
- 'Working together to safeguard children' HM Government (statutory)
- 'Guidance for safer working practice for those working with children and young people in education settings' (non-statutory)

This code does not provide an exhaustive list of what is, or is not, appropriate behaviour for adults. It highlights behaviour that is illegal, inappropriate or inadvisable in relation to the required professional standards.

There will be occasions and circumstances in which adults have to make decisions or take action in the best interests of the pupil where no specific guidance has been given. Adults are expected to make responsible and informed judgements about their own behaviour in order to secure the best interests and welfare of the pupils.

Any behavior in breach of this code by employees may result in action under the Trust's Disciplinary Procedure. Such behavior may constitute gross misconduct and may result in summary dismissal. The Trust Board will take a strict approach to serious breaches of this code.

Safeguarding and child protection

Adults have a duty to act in accordance with the Safeguarding and Child Protection Policy which is available on the school's network and report any safeguarding, child protection, welfare or radicalisation concerns about a pupil to the Designated Safeguarding Lead (DSL).

Whistleblowing

Adults must raise concerns they have about safeguarding or child protection practices by following the Whistleblowing Policy, which is available on the school's network. An adult who 'whistle blows' or makes a public interest disclosure will have the protection of the relevant legislation.



Allegations of abuse against teachers including supply teachers, other staff, volunteers and contractors

Where it is alleged that an adult has:

- Behaved in a way that has harmed a child, or may have harmed a child
- Possibly committed a criminal offense against or related to a child
- Behaved towards a child or children in a way that indicates s/he would pose a risk of harm to them
- Behaved or may have behaved in a way that indicates they may not be suitable to work with children

Trustees will follow the Trust's procedure for Dealing with Allegations of Abuse Against Teachers, Other Staff and Volunteers. The guidance relating to this is set out in 'Keeping Children Safe in Education 2021' which is available online and the LETTA Trust's Child Protection and Safeguarding Policy.

Criminal convictions

Under the terms of the [Rehabilitation of Offenders Act 1974 \(Exceptions\) order 1975 \(as amended in 2013\)](#), colleagues must disclose details of any unspent convictions, cautions, reprimands, bind-overs and final warnings they may have. This includes any criminal proceedings pending against them with the exception of any criminal history that is protected or "filtered". Failure to disclose such convictions and to comply with any of the above constitutes possible gross misconduct and may result in disciplinary action including the possibility of summary dismissal without notice.

Colleagues whose work involves driving must declare any motoring offenses to their Headteacher.

Drugs and alcohol

School colleagues must attend work in a condition to undertake their duties in a safe manner.

The consumption of alcohol, illegal drugs or "legal highs" impairs performance and may constitute a health and safety risk and interfere with that person's work performance. Where it is evident during working time that a person is under the influence or has detectably taken these substances or there is other substantial reason to believe this to be the case this will be regarded as potential gross misconduct. If the person has an underlying substance related problem this will be dealt with under the appropriate policy.

Any consumption of legal drugs (i.e. prescription or over the counter drugs) which impair performance must be discussed with the Headteacher.

Consuming alcohol at any time when supervising young people or during the school day is inappropriate and may be regarded as an act of gross misconduct. Exceptions to this will be agreed in advance and notified to colleagues by the Headteacher for events such as colleague end of term gatherings and other functions.

Zero alcohol is the expectation when driving on school business.

Likewise, the use of illegal substances will not be tolerated and will result in the Headteacher or CEO reporting the matter to the police.



Smoking by colleagues is prohibited on any school site. If colleagues find it necessary to smoke, they must do so away from school boundaries and out of sight of pupils and, wherever possible, parents and the public.

The use of electronic smoking devices (vaping) on any school site is prohibited.

2. Expected professional standards

All adults employed by The LETTA Trust must:

- Place the well-being and learning of pupils at the centre of their professional practice
- Have high expectations for all pupils, be committed to addressing underachievement, and work to help pupils progress regardless of their background and personal circumstances
- Treat pupils fairly and with respect, take their knowledge, opinions and feelings seriously, and value diversity and individuality
- Model the characteristics they are trying to inspire in pupils, including enthusiasm for learning, honesty, tolerance, social responsibility and a genuine concern for others
- Respond sensitively to the differences in the home backgrounds and circumstances of pupils, recognising the key role that parents and carers play in their child's education
- Seek to work in partnership with parents and carers, respecting their views and promoting cooperation to support the young person's learning and well-being
- Reflect on their own practice, develop their skills, knowledge and expertise, and learn with and from colleagues
- Ensure that the same professional standards are always applied regardless of culture, disability, gender, language, racial origin, religious belief and/or sexual identity.

Teachers are required to comply with the [Teachers' Standards September 1st 2012](#), including Part 2: Personal and Professional Standards.

All adults must be familiar with and act in accordance with the most recent versions of the following documents:

- Part 1 of 'Keeping Children Safe in Education 2021 DfE (statutory)
- 'Working Together to Safeguard Children HM Government (statutory), Prevent Duty
- Guidance HM Government (statutory)
- 'The Prevent duty departmental advice for schools and childcare providers' DfE
- 'Guidance for safer working practice for those working with children and young people in education settings' (non-statutory)

An employee who fails to bring a matter of concern to the attention of a senior leader or the relevant agencies is likely to be subject to disciplinary action.



3. Confidentiality

As data controllers, all schools are subject to the Data Protection Act 1998. In addition, teachers owe a common law duty of care to safeguard the welfare of pupils. This duty is acknowledged in the provisions governing disclosure of information about pupils.

Adults may need access to confidential information about pupils in order to undertake their responsibilities. In some circumstances the information may be sensitive or confidential. Confidential information about a pupil or their family must be disclosed on a need to know basis and advice should be sought prior to disclosure to ensure it is in accordance with the following:

- Data Protection Act 1998
- The Education (Pupil Information) Regulations 2005 (maintained schools)
- The ICO 'Guide to Data Protection'
- The ICO guide on 'How to Disclose Information Safely'

In circumstances where the pupil's identity does not need to be disclosed the information should be used anonymously. Information must never be used to intimidate or embarrass the pupil. Information must never be used by anyone for their own or others' advantage.

There are some circumstances in which an adult may be expected to share information about a pupil, for example when abuse is alleged or suspected. In such cases, adults have a duty to pass information on without delay to those with designated safeguarding responsibilities. See below

Confidential information about pupils must be held securely. Confidential information about pupils must not be held off the school site other than on security protected school equipment. Information must only be stored for the length of time necessary to discharge the task for which it is required.

If a pupil or parent/carer makes a disclosure regarding abuse or neglect, the adult must follow the school's procedures and the guidance as set out in 'Keeping Children Safe in Education'. Confidentiality must not be promised to the pupil or parent/carer. Reassurance should be given that the information will be treated sensitively.

If an adult is in any doubt about the storage or sharing of information s/he must seek guidance from the Designated Safeguarding Lead. Any media or legal enquiries must be referred to senior leadership.

4. Propriety, behaviour and appearance

All adults working with children have a responsibility to maintain public confidence in their ability to safeguard the welfare and best interests of pupils. We do this by adopting high standards of personal conduct in order to maintain the confidence and respect of colleagues, pupils and the public. An adult's behaviour or actions, in or out of the workplace, must not compromise her/his position within the work setting and bring the school into disrepute. Non-exhaustive examples of unacceptable behaviour are contained in the Disciplinary Procedure.



Adults are required to notify the school immediately of:

- Any allegations of misconduct that are of a safeguarding nature made against them
- Any allegation of misconduct implicating them
- Any arrest or criminal charge whether child related or not

Where employees fail to do so, this will be treated as a serious breach of this code and dealt with under our Disciplinary Procedure.

Employees must not:

- Behave in a manner which would lead any reasonable person to question their suitability to work with children
- Make, or encourage others to make sexual remarks to, or about, a pupil
- Use inappropriate language to or in the presence of pupils
- Discuss their personal or sexual relationships with or in the presence of pupils
- Make, or encourage others to make, unprofessional personal comments which scapegoat, demean or humiliate, or might be interpreted as such

Behaving in an unsuitable way towards children may result in disqualification from childcare under the Childcare Act 2006, prohibition from teaching by the TRA, a bar from engaging in regulated activity, or action by another relevant regulatory body.

A person's dress and appearance are matters of personal choice, self-expression, religious and cultural customs. However, at school, adults must maintain an appropriate standard of dress and personal appearance which promotes a positive and professional image.

Clothing and footwear must be safe and clean and take account of health and safety. Adults must ensure they are dressed in ways which are appropriate to their role and not likely to be viewed as offensive, revealing or sexually provocative. Clothing should not distract, cause embarrassment or give rise to misunderstanding. It should be culturally sensitive and free of political or otherwise contentious slogans, and not considered to be discriminatory.

Adults who dress or appear in a manner which may be considered inappropriate could render themselves vulnerable to allegations of misconduct that may lead to action under the Disciplinary Procedure.

The following items must not be brought onto or stored on school premises or on school equipment:

- Personal property of a sexually explicit nature
- Property that which might be regarded as promoting radicalisation
- Other inappropriate books, magazines, CDs, DVDs or electronic media (including links to inappropriate material)
- All colleagues act as ambassadors for the Trust and are role models to pupils/students. They must therefore maintain a professional standard of dress and appearance that is appropriate or required for the workplace and to the work being undertaken. Colleagues must be clean and tidy and ensure good personal hygiene.



- Where particular clothing is provided for health, safety, and hygiene and/or uniform purposes it must be worn, this includes name badges.
- All employees must demonstrate excellent behaviour whilst in the trust uniform, and behaviour that could bring disrepute to the organisation could lead to disciplinary action as per the policy against the employee.

5. Sexual contact with children and young people and abuse of trust

A relationship between an adult and a child or young person is not a relationship between equals; the adult has a position of power or influence. There is potential for exploitation and harm of children or vulnerable young people.

All adults have a responsibility to ensure that an unequal balance of power is not used for personal advantage or gratification. Adults must not use their position to form or promote relationships with children (whether current pupils or not), that are of a sexual nature, or which may become so.

Adults should maintain appropriate professional boundaries and avoid behaviour which might be misinterpreted by others. They should report any incident with this potential.

Any sexual behaviour or activity, whether homosexual or heterosexual, by an adult with or towards a child or young person is illegal. Children and young people are protected by the same laws as adults in relation to non-consensual sexual behaviour. They are additionally protected by specific legal provisions regardless of whether there is consent or not.

Where a person aged 18 or over is in a specified position of trust with a child or young person under 18 years, the Sexual Offences Act 2003 makes it an offence for that person to engage in sexual activity with or in the presence of that child or to cause or incite that child to engage in or watch sexual activity.

Sexual behaviour includes non-contact activities, such as causing a child or young person to engage in or watch sexual activity or the production of indecent images of children.

'Working Together to Safeguard Children': *Appendix A* defines sexual abuse as "...forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening..."

Adults must not have sexual relationships with pupils or have any form of communication with a child, which could be interpreted as sexually suggestive or provocative i.e. verbal comments, letters, notes, texts, electronic mail, phone calls, social networking contact or physical contact.

An adult should not make sexual remarks to, or about, a child or discuss their own sexual relationships with or in the presence of pupils. Adults should take care that their language or conduct does not give rise to comment or speculation. Attitudes, demeanor and language all require care and thought.

There are occasions when adults embark on a course of behaviour known as 'grooming' where the sole purpose is to gain the trust of a child or young person, and manipulate that relationship so that sexual abuse can take place. Adults should be aware that conferring special attention without good reason or favoring a pupil has the potential to be construed as being part of a 'grooming' process, which is a criminal offense.

6. Infatuations and crushes

A child or young person may develop an infatuation with an adult who works with them. If an adult becomes aware that a pupil has become or may be becoming infatuated with



them or a colleague, they must report this without delay to the Headteacher or a senior leader so that appropriate action can be taken and to avoid any hurt or embarrassment. An adult may become aware of an infatuation through a report, something overheard or other signs (no matter how small or seemingly insignificant).

The situation will be taken seriously and the adult should be careful to ensure that no encouragement of any kind is given to the pupil. It should also be recognised that careless and insensitive reactions may provoke false accusations.

Examples of situations which must be reported are given below:

- Where an adult is concerned that he or she might be developing a relationship with a pupil which could have the potential to represent an abuse of trust
- Where an adult is concerned that a pupil is becoming attracted to him or her or that there is a developing attachment or dependency
- Where an adult is concerned that actions or words have been misunderstood by a pupil such that an abuse of trust might be wrongly suspected by others
- Where an adult is concerned about the apparent development of a relationship by another adult, or receives information about such a relationship

7. Gifts, rewards, favoritism and exclusion

It is against the law for public servants to take bribes. Adults need to take care that they do not accept any gift that might be construed by others as a bribe, or lead the giver to expect preferential treatment.

There are occasions when pupils or parents/carers wish to pass small tokens of appreciation to adults e.g. at Christmas or as a thank you and this is acceptable. However, it is unacceptable to receive gifts on a regular basis or of any significant value.

Personal gifts must not be given to pupils or their families. This could be misinterpreted as a gesture either to bride or groom. It might be perceived that a 'favour' of some kind is expected in return. Any reward given to a pupil should be consistent with the school's behaviour policy and not based on favouritism.

Care should be taken when selecting children for specific activities, jobs, privileges and when pupils are excluded from an activity in order to avoid perceptions of favouritism or injustice. Methods of selection and exclusion should be subject to clear, fair and agreed criteria.

A colleague's school duties and private interests must not conflict. Colleagues must declare any private interests relating to their school duties. This may include, but is not limited to, membership of organisations which would be generally considered to conflict with their school duties

8. Fraud and Theft

The Trust acknowledges its responsibility for the administration of public funds and the importance placed on probity, financial control, selflessness, and honest administration. We are committed to the fight against fraud (see Anti-Fraud Policy), whether perpetrated by colleagues, contractors, or the public. School colleagues must not use their position to obtain gain for themselves, business associates, friends, or family either directly or indirectly.



Colleagues must use public funds responsibly and lawfully. They must work to ensure that the school uses their resources prudently and within the law and that the local community gets value for money. The Trust's Financial Code of Practice must be observed.

Defrauding and stealing (or attempting to do so) from the school will not be tolerated. This includes deliberate falsification of claims, e.g. time sheets, mileage, and travel/subsistence allowances with the intention of obtaining payment.

The Trust Board requires colleagues to report concerns relating to potential fraud, theft, or unethical behaviour to the Headteacher or CEO. Further details are contained in the Trust's Whistleblowing Policy.

We recognise that colleagues may not find it easy to 'blow the whistle' or report irregularities and trustees will give you full support in raising such concerns. Every effort will be made to respect a colleague's request for anonymity. However, colleagues are expected to demonstrate accountability and to cooperate fully with any scrutiny appropriate to their position. There are two sides to every story and the Trust Board will undertake to give people a fair hearing. It is possible that some allegations will turn out to be mistaken. If, however, you make malicious or deliberately false allegations, disciplinary action may be taken against you.

9. Social contact and social networking

Communication between pupils and adults, by whatever method, should take place within clear and explicit professional boundaries. This includes the wider use of technology such as mobile phones, tablets, text messages, emails, instant messages, websites, social media such as Facebook, Twitter, Instagram, chat-rooms, forums, blogs, apps such as WhatsApp, gaming sites, digital cameras, videos, web-cams and other hand held devices.

Adults should not share any personal information with pupils and they should not request, or respond to, any personal information from the child, other than that which might be appropriate as part of their professional role. They should ensure that all communications are transparent and avoid any communication that could be interpreted as 'grooming behaviour'.

Adults must not give their personal contact details such as phone numbers, e-mail addresses or social networking details to pupils unless the need to do so is agreed in writing with senior leaders.

If a pupil attempts to locate an adult's personal contact details and attempts to contact or correspond with him/her, the adult should not respond and must report the matter to his/her line manager or a senior leader.

It is recommended that adults ensure that all possible privacy settings are activated to prevent pupils from making contact on personal profiles and to prevent pupils from accessing photo albums or other personal information which may appear on social networking sites.

Adults are personally responsible for what they communicate on social media and must bear in mind that what is published might be read by employers, pupils, parents and carers, the general public, future employers and friends and family for a long time.

Adults must ensure that their online profiles are consistent with the professional image expected by the school and must not post material which damages the reputation of the school or which causes concern about their suitability to work with children and young people.



Those who post material which may be considered as inappropriate could render themselves vulnerable to allegations of misconduct which may be dealt with under the Disciplinary Procedure. Even where it is made clear that the writer's views on such topics do not represent those of the school, such comments are inappropriate.

Adults are advised not to have any online friendships with any young people under the age of 18, unless they are family members or close family friends. Adults are advised not to have online friendships with parents or carers of pupils, or members of the governing body or board of trustees. Where such online friendships exist, adults must ensure that appropriate professional boundaries are maintained.

It is acknowledged that adults may have genuine friendships and social contact with parents or carers of pupils, independent of the professional relationship. Adults should, however, inform senior leaders of any relationship with a parent/carer where this extends beyond the usual parent/carer/professional relationship. They should advise senior leaders of any regular social contact they have with a pupil or parent/carer, which could give rise to concern. They should also inform senior leaders of any requests or arrangements where parents/carers wish to use their services outside of the workplace e.g. babysitting, tutoring.

Adults should always approve any planned social contact with pupils or parents/carers with senior colleagues, for example when it is part of a reward scheme. If a parent/carer seeks to establish social contact, or if this occurs coincidentally, the adult should exercise his or her professional judgment and should ensure that all communications are transparent and open to scrutiny.

Some employees may, as part of their professional role, be required to support a parent or carer. If that person comes to depend upon the employee or seeks support outside of their professional role this should be discussed with senior leaders and where necessary referrals made to the appropriate support agency.

Social Media should be used responsibly, and colleagues should ensure that anything published does not bring their school into disrepute or constitute bullying or harassment of a colleague. Failure to do so may result in disciplinary action including the possibility of dismissal.

It is important that colleagues maintain a professional digital footprint and be aware that what they endorse on social media could be seen as bringing the school into disrepute if they can be identified as a member of staff and the content is in serious conflict with the school's values. If a colleague sees something on social media posted by a colleague which they are uncomfortable with because it breaches this Code of Conduct, for example which they believe could bring the school into disrepute or which could constitute bullying or harassment of a work colleague, they are encouraged to pass evidence of this to their Headteacher, or another member of their senior leadership team.

For additional guidance see further advice which has been published by our recognised trade unions for their members. For example:

- <https://neu.org.uk/advice/social-media-and-online-safety>
- <https://www.nasuwf.org.uk/advice/health-safety/social-media-the-abuseof-technology.html>

10. Physical contact, personal privacy and personal care

There are occasions when it is entirely appropriate and proper for employees to have physical contact with pupils, but it is crucial that they only do so in ways appropriate to their professional role and in relation to the pupil's individual needs and any agreed care plan.



When physical contact is made with pupils this should be in response to their needs at the time, of limited duration and appropriate given their age, stage of development, gender, ethnicity, culture and background. Employees must use their professional judgment at all times. It is not possible to be specific about the appropriateness of each physical contact, since an action that is appropriate with one pupil in one set of circumstances may be inappropriate in another, or with a different pupil.

Physical contact should never be secretive or casual, or for the gratification of the adult, or represent a misuse of authority. Adults should never touch a pupil in a way which may be considered indecent. If an adult believes that an action could be misinterpreted, the incident and circumstances should be reported as soon as possible to a senior leader.

Physical contact which occurs regularly with a pupil or pupils is likely to raise questions unless the justification for this is part of a formally agreed plan (for example in relation to pupils with SEND). Any such contact should be the subject of an agreed and open school policy and subject to review. Where feasible, staff should seek the pupil's permission before initiating contact. Adults should listen, observe and take note of the pupil's reaction or feelings and – so far as is possible – use a level of contact which is acceptable to the pupil for the minimum time necessary.

There may be occasions when a distressed pupil needs comfort and reassurance. This may include age-appropriate physical contact. Adults should remain self-aware at all times in order that their contact is not threatening, intrusive or subject to misinterpretation. Adults should tell a colleague when and how they offered comfort to a distressed pupil.

Where an adult has a particular concern about the need to provide this type of care and reassurance s/he should seek further advice from a senior leader.

Some employees, for example, those who teach PE or music will on occasions have to initiate physical contact with pupils in order to support them so they can perform a task safely or to demonstrate the use of a piece of equipment/instrument. This should be done with the pupil's agreement. Contact under these circumstances should be for the minimum time necessary to complete the activity and take place in a safe and open environment. Adults should remain sensitive to any discomfort expressed verbally or non-verbally by the pupil.

All parties should clearly understand from the outset what physical contact is necessary and appropriate in undertaking specific activities. Keeping parents/carers informed of the extent and nature of any physical contact may also prevent allegations of misconduct arising. Any incidents of physical contact that cause concern or fall outside of these protocols and guidance should be reported to a senior leader and the parent/carer.

Pupils are entitled to respect and privacy when changing clothes or taking a shower. However, there needs to be an appropriate level of supervision in order to safeguard pupils, satisfy health and safety considerations and ensure that bullying or teasing does not occur. This supervision should be appropriate to the needs and age of the pupils concerned and sensitive to the potential for embarrassment.

Adults who are required to attend changing rooms should announce their intention of entering any pupil changing rooms and only remain in the room where the pupil/s needs require this.

Employees with a role which includes intimate care duties will have appropriate training and written guidance including a care plan for any pupil who could be expected to require intimate care. Staff should adhere to the school's changing clothes policy.



A signed record should be kept of all intimate and personal care tasks undertaken and, where these have been carried out in another room, include times left and returned. Employees should not assist with personal or intimate care tasks which the pupil is able to undertake independently.

Colleagues must be aware that a personal relationship with another colleague could lead to a potential conflict of interest, particularly where there is an involvement in recruitment or a line management relationship. Colleagues should seek advice from their Headteacher as applicable where there is a potential conflict of interest of this nature.

All colleagues have a statutory duty to declare any financial or other interest in any existing or proposed contract or an interest in, or association with, any organisation, services, activity, or person that may cause a direct or indirect conflict of interest with their School employment. Private interests may preclude colleagues from participation in any such activities, depending on the circumstances, such as their ability to affect critical decisions in relation to the contract, organisation or individual, and the reasonableness of any perception of conflict of interest. All colleagues must abide by these regulations.

Any secondary employment (including voluntary work) undertaken must not conflict with the school interests or bring it into disrepute, must not interfere with the proper performance of a colleague's duties, and must only be undertaken outside the colleague's working hours. In such a case it is the responsibility of the individual to ensure that they meet with all the appropriate taxation, insurance and Working Time Regulations associated with being self-employed or an employee of another organisation.

Colleagues are expected to discuss any other paid work with their Headteacher prior to taking it up. Where voluntary work will take up a substantial amount of time this should also be discussed. It is strongly recommended that a written record of this discussion is kept.

Where the work takes place during normal working hours, any payments should be made to the school through an invoicing system. The individual will be entitled to claim reasonable travel expenses for providing the service, though no additional remuneration will be possible. Where the work takes place outside the school day – evenings or weekends – this is viewed as 'secondary employment'.

Where a colleague makes representations or applies for services in which they have significant influence by virtue of their employment position, on behalf of a relative, colleague, friend, or some other person with whom they have a close relationship, they must declare a personal interest.

Colleagues with such a conflict of interest must tell their Headteacher in writing. That person will then make alternative arrangements so that a colleague is not involved, or, where the colleague's skills are required, ensure appropriate supervision is provided so that undue influence or bias to their advantage is prevented. They will also review any such declarations annually.

Colleagues in key roles may be asked to complete a 'declaration of interest form', even if they have not declared an interest.

Colleagues are entitled to use all the services of their employing school as appropriate but in doing so they will receive neither favour nor suffer discrimination or disadvantage. Colleagues must be aware at all times that members of the public expect the highest standards of fairness and equality to be upheld in the administration of services regardless of recipient. They have a responsibility to ensure that they conduct themselves in a manner which does not bring into question either their integrity or their motivation. At no time should they attempt to exert any pressure to obtain services because of their position or to access services other than through those channels available to members of the public. It is for these reasons they should ensure that personal interests are declared.



If colleagues engage or supervise contractors, have an official relationship with contractors or a potential contractor, and/or have previously had or currently have a relationship in a private or domestic capacity with a contractor, they must declare that relationship to their Headteacher.

All orders and contracts must be awarded on merit, by fair competition against other tenders. Colleagues must exercise impartiality and no favouritism must be shown to businesses run for example by friends, partners, relatives, or business associates. No section of the community should be discriminated against in the tendering, evaluation, and award processes. Colleagues who are privy to confidential information on contracts for tender, or costs for either internal or external contractors, must not disclose that information to any unauthorised party or organisation

11. Behaviour management and physical intervention

All pupils have a right to be treated with respect and dignity. Adults must not use any form of degrading treatment to punish a pupil. The use of sarcasm, demeaning or insensitive comments towards pupils is not acceptable in any situation. Deliberately intimidating pupils by shouting aggressively, hectoring or overbearing physical presence is not acceptable in any situation. Any sanctions or rewards used should be part of the school's Behaviour Policy.

Physical intervention can only be justified in exceptional circumstances. Non-statutory guidance is available from the DfE website. See 'Use of reasonable force - advice for Head Teachers, Staff and Governing Bodies'.

Adults may legitimately intervene to prevent a pupil from committing a criminal offense, injuring themselves or others, causing damage to property, engaging in behaviour prejudicial to good order and to maintain good order and discipline. Adults should have regard to the health and safety of themselves and others.

It is always unlawful to use force as a punishment. The use of unwarranted physical force is likely to constitute a criminal offense.

Where a pupil has specific needs in respect of particularly challenging behaviour, a positive handling plan, including a risk assessment, should be put in place and agreed by all parties.

Where it is judged that a pupil's behaviour presents a serious risk to themselves or others, a robust risk assessment that is regularly reviewed and a physical intervention plan, where relevant, must be put in place. All incidents and subsequent actions should be recorded and reported to a senior leader and the pupil's parents/carers.

Where it can be anticipated that physical intervention is likely to be required, a plan should be put in place that the pupil and parents/carers are aware of and have agreed to. Parental consent does not permit the use of unlawful physical intervention or deprive a pupil of their liberty.

The school has separate policies on behaviour and for staff on positive handling.

12. First aid and medication



The school has a separate policy on supporting pupils with medical needs. Employees should have regard to the statutory DfE guidance 'Supporting pupils at school with medical conditions' December 2015, which includes advice on managing medicines.

All settings must have an adequate number of qualified first aiders/appointed persons. Employees must have had the appropriate training and achieved the necessary level of competency before administering first aid or medication, or taking on responsibility to support pupils with medical conditions. If an adult is concerned or uncertain about the amount or type of medication being given to a pupil this should be discussed with the DSL.

Adults taking medication that may affect their ability to care for children should seek medical advice regarding their suitability to do so and should not work with pupils whilst taking medication unless medical advice confirms that they are able to do so. Adult medication on the premises must be securely stored out of the reach of children.

13. One to one situations and meetings with pupils

One to one situations have the potential to make children and young people more vulnerable to harm by those who seek to exploit their position of trust. Adults working in one to one settings with pupils may also be more vulnerable to unjust or unfounded allegations being made against them. Adults must recognise this possibility and plan and conduct such meetings accordingly.

Every attempt should be made to ensure that the safety and security needs of both adults and pupils are met. Leaders should undertake a risk assessment in relation to the specific nature and implications of one to one work for each adult and pupil, which should be reviewed regularly. Where such a meeting is demonstrably unavoidable it is advisable to avoid remote or secluded areas and to ensure that the door of the room is left open and/or visual/auditory contact with others is maintained. Any arrangements should be reviewed on a regular basis.

Pre-arranged meetings with pupils away from the premises or on the school site when the school is not in session are not permitted unless written approval is obtained from their parent/carer and the headteacher or other senior colleague with delegated authority.

No pupil should be in or invited into, the home of an adult who works with them, unless they are family members or close family friends, in which case adults are advised to notify their line manager or a senior leader. Pupils must not be asked to assist adults with jobs or tasks at or in their private accommodation or for their personal benefit.

Other than in an emergency, an adult must not enter a pupil's home if the parent/carer is absent. Always make detailed records including times of arrival and departure and ensure any behaviour or situation that gives rise to concern is discussed with the headteacher or a senior leader.

A risk assessment should be undertaken and appropriate risk management measures put in place prior to any planned home visit taking place. In the unlikely event that little or no information is available, home visits should not be made alone.

14. Transporting pupils

In certain situations e.g. out of school activities, adults may agree to transport pupils. Transport arrangements should be made in advance by a designated employee who will be responsible for planning and overseeing all transport arrangements and respond to any concerns that may arise. Wherever possible and practicable transport should be provided



other than in private vehicles, with at least one adult additional to the driver acting as an escort.

Adults should ensure that their behaviour is safe and that the transport arrangements and the vehicle meet all legal requirements. They must ensure that the vehicle is roadworthy and appropriately insured and that the maximum capacity is not exceeded.

It is a legal requirement that all passengers wear seatbelts and the driver should ensure that they do so. The driver should be aware of the current legislation concerning the use of car seats for younger children where applicable. It is illegal to drive using hand-held phones or similar devices and the driver must ensure that they adhere to all driving regulations.

It is inappropriate for adults to offer lifts to a pupil, unless the need has been agreed with a senior leader and, if this falls outside their normal working duties, has been agreed with parents/carers.

There may be occasions where a pupil requires transport in an emergency situation or where not to give a lift may place a pupil at risk. Such circumstances must always be recorded and reported to a senior leader and parents/carers.

15. Educational visits and school clubs

Adults should take particular care when supervising pupils in the less formal atmosphere of an educational visit, particularly in a residential setting, or after-school activity. Adults remain in a position of trust and the same standards of conduct apply. Please refer to the school's Educational Visits and Health and Safety policies.

17. Curriculum

Some areas of the curriculum can include or raise subject matter which is sexually explicit, of a political, cultural, religious or an otherwise sensitive nature. Care should be taken to ensure that resource materials cannot be misinterpreted and clearly relate to the learning outcomes identified by the lesson plan.

The curriculum can sometimes include or lead to unplanned discussion about subject matter of a sexually explicit, political, cultural, religious or otherwise sensitive nature. Responding to pupils' questions requires careful judgement and adults must take guidance in these circumstances from the DSL.

Adults must not enter into or encourage inappropriate discussion about sexual, political or religious activity or behaviour or, discussions which may offend or harm others. Adults should take care to protect children from the risk of radicalisation and should act in accordance with advice given under Part 1 of 'Keeping Children Safe in Education' and accordingly must not express any prejudicial views or, attempt to influence or impose their personal values, attitudes or beliefs on pupils.

Please refer to the school's policy on curriculum and on sex and relationships education (SRE).

18. Photography, videos and other creative arts

Please refer to the school's Online Safety Policy, the use of images and the consent forms therein. Adults should have regard to the ICO CCTV code of practice and the guidance 'Taking Photographs in Schools'.



Many educational activities involve the taking or recording of images. This may be undertaken as part of the curriculum, extra school activities, for displays, publicity, to celebrate achievement or, to provide evidence of the activity. The Data Protection Act 1998 affects the use of photography.

An image of a child is personal data and it is, therefore, a requirement under the Act that consent is obtained from the parent/carer of a child before any images are made such as those used for school websites, notice boards, productions or other purposes.

Adults need to be aware of the potential for such images to be taken and/or misused to create indecent images of children and/or for 'grooming' purposes. Careful consideration should be given as to how these activities are organised and undertaken. There should be an agreement as to whether the images will be destroyed or retained for further use, where these will be stored and who will have access to them.

Adults should remain sensitive to any pupil who appears uncomfortable and should recognise the potential for misinterpretation. It is also important to take into account the wishes of the child, remembering that some children do not wish to have their photograph taken.

Adults should only use equipment provided or authorised by the school to make/take images and should not use personal equipment, mobile telephones or any other similar devices to make/take images.

The following guidance should be followed:

- If a photograph is used, avoid naming the pupil
- If the pupil is named, avoid using the photograph
- Photographs/images must be securely stored and used only by those authorised
- Be clear about the purpose of the activity and about what will happen to the photographs/images when the lesson/activity is concluded
- Only retain images when there is a clear and agreed purpose for doing so
- Ensure that a senior member of staff is aware that the photography/image equipment is being used and for what purpose
- Ensure that all photographs/images are available for scrutiny in order to screen for acceptability
- Be able to justify the photographs/images made
- Do not take images of pupils for personal use
- Only take images where the pupil consents to this
- Do not take photographs in one to one situations
- Do not publish, display or distribute photographs/images of pupils unless there is consent to do so from the parent/carer
- Do not take images of pupils in a state of undress or semi-undress or which could be considered as indecent or sexual

The property provided within the workplace, or to support the effective operation of a colleague's work such as telephones, mobile phones, the internet, intranet, e-mail, stationery, photocopiers and other machines or tools, materials, offices, car parks and facilities, may



only be used for the school business unless permission for private use is given by the Headteacher.

School telephones (mobile and landline) should not be used to make personal telephone calls or send personal texts, except in an emergency or where appropriate permission to make a call has been sought.

Any communications using school systems may be monitored. Any such monitoring will be in accordance with the law. Telephone call and e-mail/internet logging systems may be used to identify usage for private purposes.

Colleagues must adhere to all of the School specific system security measures that are currently in place or introduced in the future.

19. Unacceptable use of IT facilities and monitoring

Please refer also to the [Online Safety policy](#) policy that includes information about using mobile phones and personal devices in school and [The EYFS policy](#).

We recognise the importance of safeguarding children from potentially harmful and inappropriate online material, and we understand that technology is a significant component in many safeguarding and wellbeing issues.

Posting, creating, accessing, transmitting, downloading, uploading or storing any of the following material (unless it is part of an authorised investigation) is likely to amount to gross misconduct and result in summary dismissal. This list is not exhaustive:

- Pseudo-images of children (child abuse images)
- Pornographic or sexually suggestive material or images of children or adults which may be construed as such in the circumstances (that is, writing, texting, pictures, films and video clips of a sexually explicit or arousing nature)
- Any other type of offensive, obscene or discriminatory material, criminal material or material which is liable to cause distress or embarrassment to school or others

If indecent images of children are discovered at the premises or on the school's equipment/devices, an immediate referral should be made to the schools DSL and Head Teacher (unless he or she is implicated) and the LADO and, if relevant, the police.

The images/equipment should be secured, should not be used by others and should be isolated from the network. There should be no attempt to view, tamper with or delete the images as this could jeopardise any necessary criminal investigation. If the images of children are known to the school, a referral should also be made to children's social care in accordance with local arrangements.

The contents of our IT resources and communications systems are our property. Therefore, adults should have no expectation of privacy in any message, files, data, document, facsimile, telephone conversation, social media post, conversation or message, or any other kind of information or communications transmitted to, received or printed from, or stored or recorded on the school's electronic information and communications systems.

We reserve the right to monitor, intercept and review, (without prior notification or authorisation from adults), usage of our IT resources and communications systems, including but not limited to telephone, e-mail, messaging, voicemail, CCTV, internet and social media postings and activities. These are monitored to ensure that our rules are being complied with and for the following purposes:



- To monitor whether the use of email or the internet is legitimate and in accordance with this code
- To assist in the investigation of alleged wrongful acts
- To comply with any legal obligation

Adults consent to monitoring by acknowledgement of this code and the use of our resources and systems. We may store copies of data or communications for a period of time after they are created, and may delete such copies from time to time without notice. If necessary information may be handed to the police in connection with a criminal investigation.

A CCTV system monitors the school 24 hours a day. This data is recorded and may be used as evidence of any alleged wrong doing.

Cyber-bullying can be experienced by adults as well as pupils. Adults should notify the school's DSL if they are subject to cyber-bullying. The school will endeavour to protect adults and stop any inappropriate conduct.

20. Reporting concerns and recording incidents

All adults must report concerns and incidents in accordance with the Trust's Safeguarding Policy. In the event of an allegation being made, or incident being witnessed, the relevant information should be immediately recorded and reported to the DSL or Headteacher as appropriate. An employee who fails to bring a matter of concern to the attention of senior leaders or the relevant agencies will be subject to disciplinary action.

In addition to behaviours outlined elsewhere in this code and the types of abuse and neglect set out in 'Keeping Children Safe in Education', the following is a non-exhaustive list of some further behaviours which would be a cause for concern. An adult who:

- Allows a pupil/young person to be treated badly; pretends not to know it is happening
- Gossips or shares information inappropriately
- Demonstrates inappropriate discriminatory behaviour and/or uses inappropriate language
- Dresses in a way which is inappropriate for the job role
- Does not treat pupils fairly - demonstrates favouritism
- Demonstrates a lack of understanding about personal and professional boundaries
- Uses his/her position of trust to intimidate, threaten, coerce or undermine
- Appears to have an inappropriate social relationship with a pupil or pupils
- Appears to have special or different relationships with a pupil or pupils
- Seems to seek out unnecessary opportunities to be alone with a pupil

21. Disclosure of Information, Confidentiality and References



Confidential, personal, or financial information about any colleague, pupil, or parent/carer, must not normally be disclosed to any organisation person, or normally, to any external organisation/agency, without the express approval of the person concerned. There may be safeguarding or other circumstances where there is a justifiable reason to disclose without that approval. Colleagues seeking clarification about 'authorised' or 'unauthorised' persons or about disclosure without approval should seek the guidance of their Headteacher or appropriate senior leader who will take specialist advice on the matter.

Colleagues must not abuse their position by disclosing confidential information to any third party, this will include the unauthorised release of confidential information regarding:

- Competitive tendering or tendering for work which may be beneficial to a third party
- An employee or service user
- Colleagues must not use any information obtained in the course of their employment or tenure for personal gain or benefit or to attempt to obtain personal gain, nor pass it on to others who might use it in such a way.
- If during the course of their employment colleagues are dealing with members of their family, partners, friends, or business associates this must be declared to their Headteacher. Where such contact occurs, colleagues must be impartial and act in a professional manner.
- References in relation to employment by the school should only be given by persons authorised to do so by the Headteacher.

22. Recruitment and other employment matters

In accordance with the Trust's Equalities Policies, colleagues must take care that they are not open to any charge of discrimination in recruitment or employment practices, by fully adhering to the Trust's Safer Recruitment procedures (in the Child Protection and Safeguarding Policy).

To avoid any possible accusation of bias, colleagues must not be involved in selection and appointment processes where they are related to an applicant or have a close personal or business relationship with them. They should declare an interest where there is a potential conflict of interest in such cases.

Work decisions should be objective and always based on merit. Colleagues must not be involved in decisions relating to discipline, promotion or pay for any colleague who is a relative, or with whom they have a close personal or business.

If there are exceptional reasons why the above should not be complied with, or any doubt as to how to proceed, advice must be sought from the Headteacher, who will take professional advice before acting.

23. Equality, diversity, and inclusion

The Trust values variety and individual differences, and aims to create a culture, environment and practices at all levels which encompass acceptance, respect, and inclusion.

Colleagues must ensure that they read and adhere to any related school policies or guidance, and adhere to all related legal requirements, such as the Equalities Act and the Human Rights Act.

All colleagues, pupils, governors, parents/carers contractors, partners, trade union representatives and members of the public must be treated equally and in a way that



creates mutual respect, they must not be discriminated against on grounds of ethnicity, sex, pregnancy or maternity, disability, age, religion or belief, marriage or civil partnership status, gender identity or sexual orientation.

24. Health and Safety

Colleagues are required at all times to observe and work to school Health and Safety Policies and in accordance with safe systems of work, regulations and codes of practice, and relevant Health and Safety law.

25. Monitoring and review

The Headteacher is responsible for monitoring the implementation, use and effectiveness of this policy and will report on these matters to the CEO and Local Governing Board.

This policy will be reviewed by the Trust Board annually.

26. Related policies:

- Child protection and safeguarding policy
- Information governance policy
- Online safety policy
- Behaviour policy
- Equalities objectives
- Health and safety policy
- Remote learning and communication with families addendum